



Dine & Stay Unlimited GetAway

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WHAT IS A DINE & STAY UNLIMITED GETAWAY?

Unlimited hotel stays for one full year for 2 people for up to 6 nights each stay. Choose from over 1500 properties in the UK and Europe. Most hotels require that you dine with them daily. The policy and prices vary by property. All accommodation and dining details are found on the booking page for the associated hotel. The recipient is responsible for travel to and from the hotel (airfare etc.)

WHAT DO I GET WITH MY DINE & STAY UNLIMITED GETAWAY VOUCHER?

Unlimited FREE* hotel stays for one full year. You only pay for breakfast and dinner for each night of your stay. For you and your travelling companion. In a double/twin room. Stay from 1 – 6 nights in each hotel. Choose from a selection of 3 – 5 star Hotels. In wonderful locations throughout the UK and Europe.

*You pay only for breakfast and dinner for each night of your stay. Overnight stays are paid for using the holiday plus voucher. The min and max number of nights available to book using holiday plus vouchers and the prices for breakfast and evening meal, which is compulsory, can be found in the relevant hotel description.

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CAN I GIVE MY VOUCHER AWAY?

No, vouchers are non-transferable.

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I HAVE ALREADY BOOKED DIRECTLY WITH THE HOTEL, CAN I STILL REDEEM A DINE & STAY UNLIMITED VOUCHER?

No, it is not possible to apply Dine & Stay Unlimited vouchers to any hotel confirmations that you may already have.

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HOW DOES THE BOOKING PROCESS WORK?

We recommend you book your hotel by submitting a booking request via the online reservation system on the <https://www.holiday-unlimited.net/secretdirect> website.

Online booking:

Choose your hotel from the holiday plus hotel selection.

Enter your voucher/membership code and click on “Book Hotel”

If rooms are available, the hotel will send you a reservation offer by email.

Confirm the reservation offer, and your holiday is booked!

You will automatically receive your booking confirmation and your holiday plus hotel vouchers by email. If you do not receive a booking confirmation, please contact the hotel.

You must present your booking confirmation and holiday plus hotel vouchers on arrival at the hotel. The hotel will check the validity of your holiday plus hotel voucher.

Telephone booking:

Choose your hotel from the holiday plus hotel selection.

Call the hotel directly and state that you wish to book using holiday plus.

After you have spoken to the hotel, make sure the hotel sends you a booking confirmation!

In the hotel selection, locate your chosen hotel, enter your voucher/membership code and click on “Book Hotel”. Enter the dates of travel click on “Proceed to Next Step” and then choose “Request a Hotel Voucher” and follow the screen prompts.

You will receive your personal holiday plus hotel voucher by email.

You must present your booking confirmation and holiday plus hotel vouchers on arrival at the hotel. The hotel will check the validity of your holiday plus hotel voucher.

Reservations can be made within 6 weeks of the desired date.

Use your voucher as many times as you desire over the course of the year in the same booking fashion as above.

WHICH HOTELS CAN I BOOK?

All hotels are available online on <https://www.holiday-unlimited.net/seacretdirect>.

Different offers are available depending on the season, holiday region and theme and hotel category. Please note that capacities may be limited on especially popular dates such as Easter, Christmas or during school holidays.

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HOW MUCH IS A STAY AT A DINE & STAY UNLIMITED PROPERTY?

Unlimited hotel stays for 2 in a double room is paid for by the voucher. Most hotels require that you dine with them daily. The policy and prices vary by hotel. All accommodation and dining details are found on the booking page for the associated property.

CAN I INQUIRE WITH SEVERAL PROPERTIES AT THE SAME TIME?

Yes, you can send multiple inquiries online at the same time for the same dates. As soon as you accept one of the reservations and book the stay for those dates, the other inquiries for the same dates will be blocked.

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CAN I DO BACK-TO-BACK BOOKINGS AT THE SAME PROPERTY?

This is entirely at the discretion of each property. You will need to inquire with them directly to see if they will allow a back-to-back booking at their property.

CAN I DO BACK-TO-BACK BOOKINGS AT DIFFERENT PROPERTIES?

Yes, you may inquire with as many properties as you like for back-to-back dates and follow the same booking procedure as with one booking. However, bookings cannot overlap. You will need to be sure and ONLY book for the specific dates you want to stay at each property.

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THERE IS NO RESPONSE TO MY RESERVATION REQUEST. WHAT SHALL I DO?

Please use the contact form at the bottom of the <https://www.holiday-unlimited.net/seacretdirect> website to assist with contacting the property.

CAN I TRAVEL ALONE?

The voucher benefits are generally valid for 2 people and are based on the corresponding agreements with our partner hotels. Bookings for single persons are at the discretion of the respective partner Property - please clarify this directly with the Property. In addition, we point out that the hotel may charge an extra charge for a single room. This may vary depending on the Property.

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CAN I TAKE MY CHILDREN ALONG?

You are welcome to take your children along and include them in the booking, as long as the option is available at the respective hotel. There might be an additional fee for more than 2 guests.

CAN I TAKE MY PET WITH ME?

Pets are allowed in a lot of hotels. Please contact the respective hotel. Please note, however, that pets are generally not allowed in the catering and spa areas for hygienic reasons.

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WHEN CAN I CHECK INTO MY ROOM? AND HOW LONG CAN I STAY IN MY ROOM ON THE DEPARTURE DAY?

The check-in and check-out times vary from hotel to hotel. Please contact your selected hotel.

I HAVE PARTICULAR HEALTH-RELATED NEEDS. ARE SPECIAL REQUESTS POSSIBLE? (E.G. GLUTEN-FREE DISHES, FEATHER-FREE PILLOWS, ETC.)

The hotels always strive to fulfill your requests. Many hotels offer rooms suitable for allergy sufferers, gluten-free menus or lactose-free food, for example. Please clarify your specific requests directly with the selected hotel.

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ARE THERE ANY FEES FOR BOOKING?

No, there are no additional charges, such as booking fees, etc.

I'D LIKE TO CANCEL MY HOTEL STAY. WHAT SHALL I DO?

Please inform the hotel as soon as possible that you will not be able to commence your holiday. The cancellation terms of the respective hotel or country apply.

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DO I NEED TO ACTIVATE MY DINE & STAY UNLIMITED VOUCHER AND WHEN DOES IT EXPIRE?

Your Dine & Stay Unlimited voucher is active when you receive it. The expiration date is one year from the date of issuance. You may following the booking steps in #5 as many times as you wish over the course of the year to complete your bookings.

HOW MANY TIMES CAN I USE MY DINE & STAY UNLIMITED VOUCHER?

Enjoy unlimited hotel stays of 1 to 6 nights each for 2 people for the duration of one year from the date of issuance in wonderful locations throughout the UK and Europe.

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